# মিটিং রেজল্যুশন বহি MEETING RESOLUTION BOOK

মিটিং নং / Meeting No. তারিখ / Date	08.03.2022	উপস্থিত সভ্যগণের নাম NAME OF MEMBERS PRESENT	স্থান / Place সময় / Time	Principal's chambers 1:00 p.m.
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Swarnamoyee Jogendranath Mahavidyalaya Amdabad, Purba Medinipur, West Bengal 721650 Grievance Redressal Cell

### NOTICE

Meeting no.: 1/2021-22

Date: 2 March 2022

Members are hereby notified that a meeting of the cell will be held Tuesday 8 March 2022, 1 pm onwards, in the Principal's chamber, to discuss the following agenda:

- 1. Installation of physical complaint boxes, and an online grievance redressal system
- 2. Redressal of grievances from students regarding poor light conditions in certain classrooms
- Request to local authorities for necessary action regarding construction of unmetalled road connecting the college to the main road, and repairing of the Gholpukur-Amdabad road
- 4. Miscellaneous

Dr Durba Basu Convener

Grievance Redressal Cell Swarnemoyee Jogendranath Mahavidyalaya Amdabad, P.S.- Nandgram, Purba Medniput, Pin-721650 Dr Ratan Kumar Samanta Chairperson

Principal
Swarnamoyee Jogendranath Mahavidyalaya
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## Swarnamoyee Jogendranath Mahavidyalaya Grievance Redressal Cell

# MINUTES OF MEETING HELD 8 MARCH 2022

Meeting no.: 1/2021-22

The meeting began upon the Principal, Dr Ratan Kumar Samanta taking the chair and welcoming all members to the first meeting of the Grievance Redressal Cell.

#### Resolved that:

- Complaint boxes for submission of grievances in hard copy be installed in the college campus.
- An online grievance redressal form be made available on the website to facilitate the process of registering grievances and redressing them.
- In view of verbal complaints from students of poor lighting in a few classrooms, lights be installed forthwith, and in view of the approaching summer, fans be installed wherever necessary.
- 4. In view of the impending monsoon, the college authority shall follow-up on an earlier request made to local authorities to expeditiously construct the unmetalled road connecting the college to the main road.
- The college authority shall request the local authorities for repairing of the Gholpukur-Amdabad road, which is used by the vast majority of students and staff.
- 6. In view of the shortage of drinking water in college, the college authority shall request the Block Development Officer, Nandigram Block II to kindly take necessary steps to repair the Tara pump adjacent to the college and Madhyapalli Shikshayatan.

The meeting ended with a vote of thanks to and from the Chair.

### **OBSERVATIONS:**

The cell noted that there were no formal grievances received since its inception in December 2021.

Dr Durba Basu Convener

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Principal

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Grievance Redressal Cell Swarmamoyee Jogendranath Mahavidyalaya Andabad, P.S.- Nandigam, Purte Medinipus, Pin-721660