



SWARNAMOYEE JOGENDRANATH MAHAVIDYALAYA

Govt. Aided General Degree College | Estd.: 2014

At+P.O.: Amdabad, P.S.: Nandigram, Dist.: PurbaMedinipur, PIN 721650

www.sjmahavidyalaya.in | Email: sjmahavidyalaya@gmail.com

Grievance Redressal Cell Action Taken Report 2021-22

The Grievance Redressal Cell was constituted by the Governing Body in its meeting dated 24.12.2021 as per statutory requirements. The cell held its first meeting on 08.03.2022, which was the only meeting in the academic year 2021-22.

As per the resolutions taken by the Grievance Redressal Cell (meeting no. 1/2021-22, dt 08.03.2022), physical complaint boxes have been installed in the college building where stakeholders may submit their grievances, if any. An online form has also been made available on the website, easily reachable through a button on the homepage.

As resolved in the aforementioned meeting, lights have been installed in room numbers 3 and 4 on the basis of verbal complaints by students. Further, in anticipation of the summer, additional fans have been installed wherever deemed necessary.

As resolved in the meeting, the college authority has followed up on its request made earlier to the Panchayat Pradhan (letter dated 09.07.2021, scanned copy on next page).

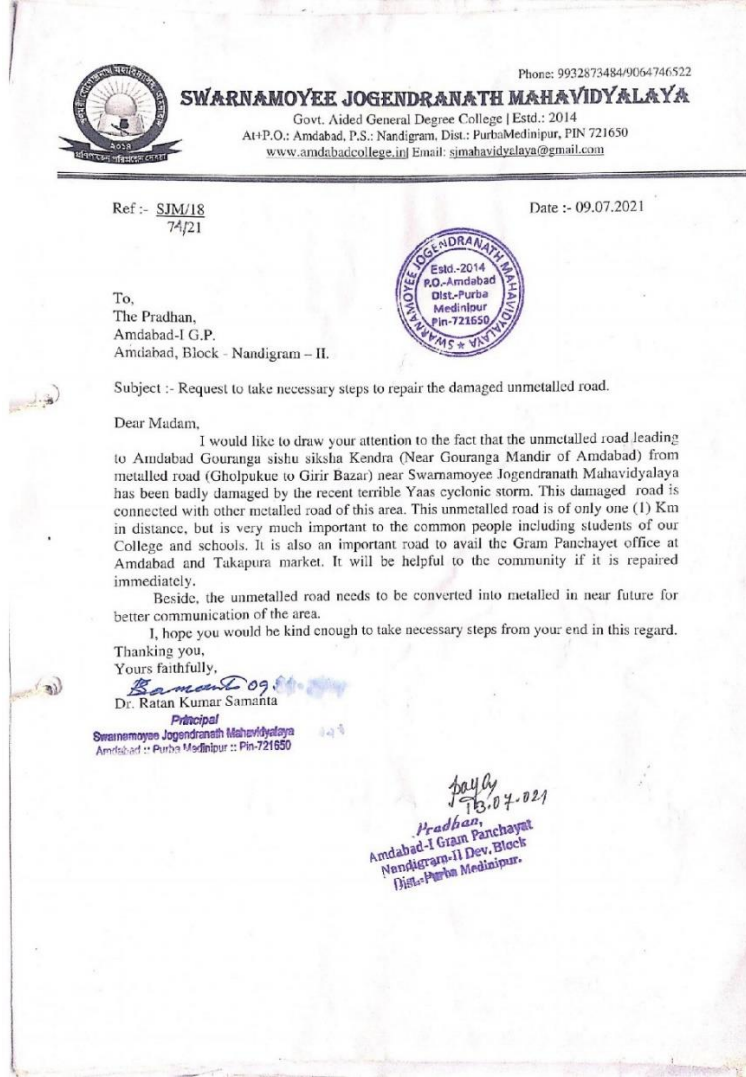




Phone: 7908040652/7501133806

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Scanned copy of letter from the Principal to the Panchayat Pradhan dt. 09.07.2021, which was followed up with a verbal request.

Date: 31.05.2022

Bamant

Dr. Ratan Kumar Samanta

Principal

Swarnamoyee Jogendranath Mahavidyalaya
Amdabad :: Purba Medinipur :: Pin-721650

Basu

Dr Durba Basu
Convener

Grievance Redressal Cell
Swarnamoyee Jogendranath Mahavidyalaya
Amdabad, P.S.- Nandigram, Purba Medinipur, Pin- 721650

ANNEXURES



Phone: 7908040652/7501133806

SWARNAMOYEE JOGENDRANATH MAHAVIDYALAYA

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COMPLAINT BOXES INSTALLED AT VARIOUS POINTS OF CAMPUS



Complaint box in Girls' Common Room



Complaint boxes in Boys' Toilet



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Link to online complaint form, and the composition, functions, and helplines of the Grievance Redressal Cell displayed on the college website

URL: <https://www.sjmahavidyalaya.in/grievance-redressal-cell>



SWARNAMOYEE JOGENDRANATH MAHAVIDYALAYA

Govt. Aided General Degree College. Affiliated to Vidyasagar University

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Grievance Redressal Cell

The **Grievance Redressal Cell** addresses grievances that may arise. Stakeholders of the college may lodge complaints, if any, in hard copy in the complaint boxes kept at various points in the college, or through the online form on the website, or via the helplines mentioned here. Helpline numbers are also displayed at various points in the college.

Grievance Redressal Helplines: 9874073207, 8820628251

GRIEVANCE REDRESSAL CELL

Members:

1. Dr Durba Basu, Assistant Professor and Head, Department of English (Convener)
2. Arpita Majumder, Assistant Professor, Department of Geography
3. Dr Hiya Chatterjee, Assistant Professor, Department of English
4. Moyazzem Hossain Mondal, Assistant Professor and Head, Department of History
5. Debalina Kar (Student Representative)

[Register Grievance](#)




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Screenshot of Online Grievance Redressal Form



Grievance Redressal Cell

Swarnamoyee Jogendranath Mahavidyalaya
(A State Aided General Degree College)
Amdabad, Nandigram-II, Purba Medinipur

 [Switch account](#) 

* Indicates required question

Email *

Your email

Applicant's Name *

Your answer

Applicant's Address *

Your answer

Applicant's Phone Number *

Your answer


Details of Grievance (in 150 words/950 characters with spaces) *

Your answer

A copy of your responses will be emailed to the address you provided.

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