



Phone: 7908040652/7501133806

# SWARNAMOYEE JOGENDRANATH MAHAVIDYALAYA

Govt. Aided General Degree College | Estd.: 2014

At+P.O.: Amdabad, P.S.: Nandigram, Dist.: Purba Medinipur, PIN 721650

[www.sjmahavidyalaya.in](http://www.sjmahavidyalaya.in) | Email: [sjmahavidyalaya@gmail.com](mailto:sjmahavidyalaya@gmail.com)

## ONLINE AND OFFLINE GRIEVANCE REDRESSAL MECHANISMS OF THE GRIEVANCE REDRESSAL CELL



### SWARNAMOYEE JOGENDRANATH MAHAVIDYALAYA

Govt. Aided General Degree College. Affiliated to Vidyasagar University

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## Grievance Redressal Cell

The **Grievance Redressal Cell** addresses grievances that may arise. Stakeholders of the college may lodge complaints, if any, in hard copy in the complaint boxes kept at various points in the college, or through the online form on the website, or via the helplines mentioned here. Helpline numbers are also displayed at various points in the college.

**Grievance Redressal Helplines: 9874073207, 8820628251**

#### GRIEVANCE REDRESSAL CELL

**Members:**

1. Dr Durba Basu, Assistant Professor and Head, Department of English (Convener)
2. Arpita Majumder, Assistant Professor, Department of Geography
3. Dr Hiya Chatterjee, Assistant Professor, Department of English
4. Moyazzem Hossain Mondal, Assistant Professor and Head, Department of History
5. Debalina Kar (Student Representative)

[Register Grievance](#)

**Link to online complaint form and the composition, functions, and helplines of the Grievance Redressal Cell displayed on the college website**

**URL: <https://www.sjmahavidyalaya.in/grievance-redressal-cell>**




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## Screenshot of Online Grievance Redressal Form



### Grievance Redressal Cell

Swarnamoyee Jogendranath Mahavidyalaya  
(A State Aided General Degree College)  
Amdabad, Nandigram-II, Purba Medinipur

 [Switch account](#) 

\* Indicates required question

Email \*

Your email

Applicant's Name \*

Your answer

Applicant's Address \*

Your answer

Applicant's Phone Number \*


Your answer

Details of Grievance (in 150 words/950 characters with spaces) \*

Your answer

A copy of your responses will be emailed to the address you provided.

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Google Forms



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## COMPLAINT BOXES INSTALLED AT VARIOUS POINTS OF CAMPUS



**Complaint box in Girls' Common Room**



**Complaint boxes in Boys' Toilet**



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## HELPLINE NUMBERS DISPLAYED AT VARIOUS POINTS OF CAMPUS



**Helpline numbers displayed outside Botany laboratory**



**Helpline numbers displayed outside room nos. 16 and 17**



**Placard with helpline numbers**

*Ramanab*

Principal  
Principal

Swarnamoyee Jogendranath Mahavidyalaya  
Amdabad :: Purba Medinipur :: Pin-721650